Fairbanks Sat Phone Rentals

2121 30th Ave. Fairbanks, AK 99701 · justin@fairbankssatphone.com · 907-460-7888

Congratulations on the rental of an Iridium Sat Phone! Your sat phone number is 8816-_____ (filled in at pickup).
Test your phone (free): dial 1-480-752-5105, then press the green button. Check minutes remaining (free): dial 2888 or send a blank text to 2888.
Your phone is programmed to automatically add the international access code (00 or +) to each number you dial.

Getting Started

- Clear line of sight to the sky (and ideally the horizon). Aim for at least 3 bars of signal before calling.
- Power on: press and hold the on/off button on top of the phone.
- When placing a call, extend the antenna fully and rotate it so it points up to the sky.
- When connected, "registered" appears on the screen.

Making calls FROM your Satphone

- U.S.: dial 1-(Area Code)-(Phone Number), then the green button.
- Other countries: dial (Country Code)-(Phone Number).
- If you see "system busy" or "try again," you are not registered — find a clearer spot and retry.
- End call: press the red button.

Making 2-Stage Calls TO your Satphone (recommended)

- Caller dials 1-480-768-2500, then enters your 12-digit satellite number at the prompt (there may be a long silence while connecting).
- Preferred over dialing 8816 directly (high cost). Incoming minutes are billed to you; caller pays long-distance to the 480 area code.

Text TO your Satphone (no charge)

- Email: 8816xxxxxxxx@msg.iridium.com (xxxxxxxx = your phone digits), up to 160 characters.
- Or use https://messaging.iridium.com

Text / email FROM your Satphone

- Menu → Messages → Create Message.
- To a cell: Options → Send, then enter 1-(area code)-(number).
- To email: type email address, a space, then the message; Send; when asked for a phone number enter +*2.

To add minutes, call or text "minutes" to 1-907-460-7888.

Search & rescue / Northern Alaska & Haul Road emergencies

Alaska State Troopers have primary responsibility for civilian search and rescue. Report SAR emergencies to 1-907-269-5511.

Emergency (where cell service exists)	**911**
AST — SAR / Anchorage	**1-907-269-5511**
AST — statewide / rural	**1-800-811-0911**
AST — Fairbanks dispatch	**907-451-5100**
Wildland fire (Alaska Fire Service)	**1-800-237-3633**
Coldfoot Camp / Dalton towing (Mile 175)	**907-474-3500**
Haul Road truckers / relay	**CB Channel 19**
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On the Dalton Highway, cell service is sparse. Step outside with a clear view of the sky before calling. If you cannot get through, use the Troopers rural line or ask a trucker to relay on CB Channel 19. Help can take many hours.